

Category	Term	Definition
VIDEO	Aliasing	Visible staircase pattern on diagonal lines/objects usually caused by resolution resizing, improper deinterlacing or over-compression.
VIDEO	Unapproved Promotional Content	Calls to action to specific sites/platforms, formats, or dates (e.g., "On Blu-Ray 7/2012") that are not relevant to the platform the content was delivered to.
VIDEO	Commercial Blacks Out Of Spec	Black segments between acts in episodic or feature content that are longer or shorter than what is allowed per the specification in platform requirements.
VIDEO	Video Hits	Colored blocks or checker patterns that appear for one or multiple fields/frames in the video and are commonly associated with (but not limited to) issues during tape capture or file transfer.
VIDEO	Corrupt Mezzanine File	File will not open, playback or transcode.
VIDEO	Blended Frames	Progressive frames that display 2 overlapping images from the combination of different fields or frames. Also known as "Ghosting" or "Interpolation".
VIDEO	Non-Native Framerate	Refers to content that has been converted into a different framerate than the original (e.g., Film-based content that is 29.971 with 3:2 pulldown).
VIDEO	Missing Program Material	Video is missing content at the beginning, middle or end of program.
VIDEO	Incorrect Aspect Ratio	Aspect Ratio does not meet specification in platform requirements (e.g., Letterboxed content delivered when Full Frame is required).
VIDEO	Interlacing/Combing in Progressive Content	Field artifacts such as horizontal lines still present in deinterlaced content.
VIDEO	Invalid Pre-Roll	Video program contains extra content at the beginning of the file, which does not meet specification in platform requirements (e.g., slates, academy leader, trailer, etc.). Also known as "Incorrect Head Format".
VIDEO	Invalid Post-Roll	Video program contains extra content at the end of the file, which does not meet specification in platform requirements (e.g., MPAA Rating Cards, Advertisements, etc.). Also known as "Incorrect Tail Format".
VIDEO	Textless Content at Tail	Video program contains textless versions of program content at the end of the file, which does not meet specification in platform requirements. Also known as "Textless Material".
VIDEO	Video/Audio Duration Mismatch	Audio streams and video streams are different lengths beyond acceptable tolerance.
VIDEO	Visible Video Signal in Picture	Video displays visible signal such as Line 21 Closed Captions, VITC, etc.
VIDEO	Mezzanine Contains Dropped Frames	Video appears to have missing sequential frames, which results in jerky motion upon playback.
VIDEO	Mezzanine Contains Repeat/Duplicate Frames	Video contains consecutive frames that are identical and are not creative intent (e.g., 4th frame repeat.). Also known as "Freeze Frame".
VIDEO	Mezzanine Has Incorrect Field Dominance	Field order in video is reversed (e.g., Top Field First content is incorrectly ordered as Bottom Field First or vice versa.).
VIDEO	Non-Native Aspect Ratio	Image is either squeezed or stretched usually resulting from content encoded incorrectly at 4x3 or 16x9.
VIDEO	Framing Error	Mattes or black borders are inconsistent throughout program. (This term can also be used for blanking issues.)
VIDEO	Miscellaneous Color Issues	Color issues exist such as bleeding, saturation, etc.
VIDEO	Incorrect Color Mastering	Video mastered to incorrect chroma subsampling, primaries or dynamic range.
VIDEO	Banding	Visible artifacts that result in rough color transitions in color gradations. This is often visible in black. Also known as "Quantizing" or "Posterization".
VIDEO	Video Asset is Incorrect Content	Program video does not match title, description, file name or ID expected.
VIDEO	Video Content Appears Blurry	Video images are soft, out of focus or generally low quality likely due to lossy compression.
VIDEO	Content Does Not Adhere to Agreed Policy	Content does not adhere to platform's policy due to issues such as excessive nudity, violence, etc.
VIDEO	Incorrect Resolution	Lower resolution source was provided for a title that was expected to be delivered in a higher resolution.
VIDEO	Mezzanine Contains Macroblocking	Video is excessively blocky due to low bitrate or overly compressed source.
VIDEO	Mezzanine Contains I-Frame Strobing	I-Frames of long GOP video files visibly flash at keyframe intervals.
VIDEO	Burned-in Subtitles Outside Active Pixel Area	Subtitles are burned-in to letterbox/matte.
VIDEO	Dub Cards Not Present When Required	Dub Cards are not included with package or stitched to the end of program when required.
VIDEO	3D Errors	Term used to describe errors in the 3D video images.
VIDEO	Other	Any issue not covered by the standard terms and definitions.
AUDIO	Corrupt Audio	Audio file or track will not open, playback or transcode.
AUDIO	Audio Artifacts	Audio tracks include audible artifacts such as "ticks", "pops", "crackle", "hiss", etc.
AUDIO	Audio Dropouts	Audio contains one or more unintentional sections of silence.
AUDIO	Audio Channels Are Out of Phase	Audio channels within a mix are audibly out of phase with one another.
AUDIO	Audio Sync – Offset	Audio is out of sync with video for a consistent duration throughout program (e.g., 2 seconds out at all points).
AUDIO	Audio Sync – Drift Early	Audio sync with video becomes progressively earlier throughout program. (e.g., In sync at the beginning, 2-seconds early in middle, 5-seconds early by end).
AUDIO	Audio Sync – Drift Late	Audio sync with video becomes progressively later throughout program (e.g., In sync at the beginning, 2-seconds late in middle, 5-seconds late by end).
AUDIO	Audio Sync – Intermittent	Audio/Video sync is inconsistent throughout source (i.e., some scenes are in sync and others are out of sync).
AUDIO	Audio Distortion	Audio sounds overmodulated.
AUDIO	Incorrect Audio Configuration	Audio channels are not in correct order or missing per specification in platform requirements. This term also accounts for extraneous tracks or channels which are not allowed.
AUDIO	Incorrect Audio Channel Assignments	Audio Channels are not assigned correctly in the header/metadata of the file (e.g., 5.1 + Stereo .mov files with all channels assigned as "mono").
AUDIO	Audio Asset is Incorrect Content	Program Audio does not match title, description, file name, ID or corresponding video file when delivered as a discrete asset.
AUDIO	Truncated Audio	Audio ends prematurely before end of program.
AUDIO	Audio Is in Incorrect Language	Audio language does not match language flag or filename.
AUDIO	Audio Bitrate Is Below Spec	Audio bitrate is lower than specification in platform requirements.
AUDIO	Low Audio Levels	Audio loudness is low relative to specification in platform requirements.
AUDIO	Missing Dialogue	Audio mix is incomplete with no dialogue present.
AUDIO	Missing Effects	Audio mix is incomplete with no sound effects present.
AUDIO	Missing Music	Audio mix is incomplete with no music present.
AUDIO	No Audio	Source file contains no embedded audio tracks.
AUDIO	Audio Channel Silent	One or more audio channels in a source are silent (e.g., Silent Left Surround and Right Surround within a 5.1 mix).
AUDIO	Other	Any issue not covered by the standard terms and definitions.
TIMED TEXT	Corrupt File	Timed Text file will not open or process correctly.
TIMED TEXT	Contains Extra Content	Extraneous Timed Text events do not match any audible or on-screen text cues.
TIMED TEXT	Positioning Error	Position of on-screen text events conflicts with other on-screen text, mattes, etc.
TIMED TEXT	Missing Content	Timed Text is missing events where dialog or forced narratives are required.
TIMED TEXT	Contains Incorrect Language	Timed Text language does not match language flag or language indicated by metadata or filename.
TIMED TEXT	Contains Incorrect Content	Contents of Timed Text file do not match title, description, file name or ID expected for corresponding video file.
TIMED TEXT	Contains Typos	Timed Text includes events with misspellings or incorrect punctuation.
TIMED TEXT	Contains Mishear	Timed Text includes incorrect transcription of spoken dialog.
TIMED TEXT	Contains Unidiomatic Translation	Timed Text translation does not correctly portray dialog of a native speaker.
TIMED TEXT	Line Length	Length of line(s) in Timed Text events exceeds specification in platform requirements.
TIMED TEXT	Number of Lines Exceeds Spec	Number of lines in Timed Text events exceeds specification in platform requirements.
TIMED TEXT	Timing - Wrong Framerate - Drift Early	Timed Text framerate is incorrect resulting in a sync drift where events become progressively earlier than their audio cues.
TIMED TEXT	Timing - Wrong Framerate - Drift Late	Timed Text framerate is incorrect resulting in a sync drift where events become progressively later than their audio cues.
TIMED TEXT	Timing - Offset	Timed Text is consistently out of sync with audio/video for a consistent duration throughout program (e.g., 2-seconds out at all points).
TIMED TEXT	Timing - Intermittent Sync	Timed Text sync with audio/video is inconsistent throughout program (i.e., some scenes are in sync and others are out of sync).
TIMED TEXT	Timing - Event Duration Short	Duration that Timed Text events are visible on-screen is too short.
TIMED TEXT	Timing - Event Duration Long	Duration that Timed Text events are visible on-screen is too long.
TIMED TEXT	Illegal Characters	Timed Text contains characters that cannot be interpreted or rendered by the platform.
TIMED TEXT	Incorrect Character Set	Timed Text character sets are incorrect for a given language.
TIMED TEXT	Subtitling Formatting Error - Black Box Background	Subtitles contain black background when background should be transparent.
TIMED TEXT	Incorrect Timed Text Type	Timed Text file does not meet file format specification in platform requirements (e.g., Subtitles delivered when Closed Captions are needed).
TIMED TEXT	Not Present When Required	Timed Text (either burned-in or as separate file) does not exist.
TIMED TEXT	3D Issues	3D Issues with Timed Text may include size, positioning, etc.
TIMED TEXT	Redundant Events	Timed Text events are redundant with on-screen text or dubbed audio.
TIMED TEXT	Color Incorrect	Timed Text color does not meet specification in platform requirements.
TIMED TEXT	Other	Any issue not covered by the standard terms and definitions.

METADATA	Contains Typos	Typos include incorrect grammar, spelling and/or punctuation within Metadata file.
METADATA	Metadata Value Does Not Meet Content Guidelines	Metadata value contains syntactic error.
METADATA	Metadata Value Does Not Meet Format Guidelines	Metadata value contains syntactic error.
METADATA	References Incorrect Program Material	Metadata does not match corresponding video (e.g., title, description, file name, etc.).
METADATA	Incorrect Product Hierarchy	Product(s) not tied the proper version or "umbrella" intellectual property. Issue exists with parent/child hierarchy (e.g., TV Episode included in the wrong season).
METADATA	Incomplete Localization	All or parts of Metadata are not translated into language of country/region.
METADATA	Incorrect Rating	Film or TV ratings do not match the country/region rating system.
METADATA	Incorrect Genre	Genre in Metadata does not match actual content of program.
METADATA	Invalid Genre	Metadata contains genre value not supported by platform.
METADATA	Missing Required Information	Metadata is incomplete or certain tags/fields are blank.
METADATA	Missing Regional Film Certificate	Film Certificates are not present for a country/region that requires them.
METADATA	Fails to Import/Parse	Metadata has either incorrect format or is corrupt and will not load into system.
METADATA	Incorrect Talent Information	The talent listed in Metadata does not correspond to the program or feature.
METADATA	Other	Any issue not covered by the standard terms and definitions.
ARTWORK	Does Not Meet Requirements [Resolution]	Resolution of Artwork does not meet specification in platform requirements.
ARTWORK	Does Not Meet Requirements [Aspect Ratio]	Aspect ratio of the image does not meet specification in platform requirements.
ARTWORK	Does Not Meet Requirements [Borders]	Artwork contains uncropped borders.
ARTWORK	Does Not Meet Requirements [Call To Action]	Image contains release dates, timeframes or information regarding alternate distribution platforms.
ARTWORK	Does Not Meet Requirements [Not Localized]	Printed text in Artwork is not the correct language for the intended territory.
ARTWORK	Pixelation/Blurry	Image source is low quality.
ARTWORK	Cropped Incorrectly	Relevant information has been cropped from the image.
ARTWORK	Not Suitable for All Ages	Content of image is not appropriate for all audiences.
ARTWORK	Title Mismatch	Title included in Artwork does not match title included in the Metadata.
ARTWORK	Other	Any issue not covered by the standard terms and definitions.
DELIVERY PACKAGE	Referenced Asset Missing	One or more referenced assets are not available for ingest (e.g., needed asset was not provided). This could include dead URLs or other broken file references.
DELIVERY PACKAGE	Referenced Asset Invalid Type	One or more referenced assets are not an expected file type per the specification in platform requirements.
DELIVERY PACKAGE	Referenced Asset Type Mismatch	File type of a referenced source asset is inconsistent with the type referenced (e.g., audio file referenced as a video file).
DELIVERY PACKAGE	Referenced Asset Unneeded	One or more assets are referenced but are not needed (e.g., track included that is not referenced elsewhere).
DELIVERY PACKAGE	Invalid Inventory	List of assets is incorrect, not including "Referenced Asset" issues.
DELIVERY PACKAGE	Invalid Presentation	List of tracks that play together is incomplete or incorrect.
DELIVERY PACKAGE	Invalid Content Structure	Content structure is missing, incomplete or incorrect.
DELIVERY PACKAGE	Invalid Avails Reference	Delivery Package has missing or incomplete mapping from Avails to content.
DELIVERY PACKAGE	Invalid Update Object Not Found	An update operation is attempting to update or delete a non-existent object. (Note that other update errors would fall into the other error codes.)
DELIVERY PACKAGE	Invalid Manifest	Delivery instructions/manifest structure does not meet specification in platform requirements. (This is used when no better match exists.)
DELIVERY PACKAGE	Other	Any issue not covered by the standard terms and definitions.